

Patient Education Projects

Patient Education

1-3-2024

Conflict With Peer: Late Group Mate

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Recommended Citation

Cleveland, Constance; Raghavan, Deepa; Debnath, Dipra; Maixner, Jay; Krayem, Ranya; Mehan, Vikash; Mustafa, Zane; and Salem, Ayman, "Conflict With Peer: Late Group Mate" (2024). *Patient Education Projects*. 848.

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Conflict with Peers: Late Group Mate

Focus: Communication

Authors: Cleveland, C., Debnath, D., Krayem, R., Maixner, J., Mehan, V., Mustafa, Z., Raghavan, D.

Learning Community Group: Orange 29



Professionalism Conflict with Peers

A group mate is showing up late to class

- •Ask the group mate why they are not showing up on time without being judgmental or rude
- •Express their value as a group mate and the importance of being on time
- •Establish a group norm to let others know if one will be late or unable to come

Wayne State University School of Medicine

R O B L E M

S O L U T I O N S



Reflections

While it might not feel like your place to confront your own peers, it might actually be more beneficial. In this case, a group mate is showing up late to class and might be hindering the efficiency of the group. Being told this by a professor, however, may seem more like a lecture and less likely to help the situation. Being told this by a peer though might actually be able to help the situation. This is because you will be able to nonjudgmentally or non condescendingly see if anything serious is going on causing the tardiness. As a group member, you can additionally explain to them their importance to the team and how being late is negatively impacting everyone. Lastly, implementing a plan for communication if this happens again can help remedy this in the future.

