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Conflict With Peer: Conflict Resolution Among Peers

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Conflict Resolution Among Peers

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Learning Community Group: Orange 26



Professionalism Conflict with Peers

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Two physicians disagree on how to best manage a patient's condition.

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The physicians should attempt to have clear communication and understanding of each other's viewpoints and ideally come to a resolution in this way, eliminating any misunderstanding. However, depending on the urgency of the situation, the physicians should consider escalating the decision to a department head or chief of staff, as reasonable.

Wayne State University School of Medicine



Reflections

When a patient with various co-existing conditions requires treatment, there may be conflict between different specialties on how to best proceed. For example, treating a cardiac concern may have a detrimental effect on the kidneys, leading to disagreements between cardiologists and nephrologists on how to treat the patient in the most effective and safe way. In these situations, clear and calm communication is pivotal in order to reach a compromise. At times, the issue may be reduced to a simple misunderstanding of the treatment plan, and therefore, clear communication can help avoid these conflicts. When the conflict cannot be resolved in a timely manner, escalation to a higher authority is appropriate.

