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Conflict With Patient: Professionalism and Patient Care

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Professionalism and Patient Care

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Learning Community Group: Purple 33



Professionalism Conflict with Patient

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Patient exhibiting persistent flirtatious behavior towards healthcare provider. Provider has previously communicated clear discomfort and request to stop, but behavior continues.

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Immediate Actions:

- Prioritize removal from the situation to prevent escalation.
- Seek assistance from another healthcare team member to address the issue collaboratively. Maintain patient's continuity of care during resolution process.

If flirtation persists despite previous interventions:

- Initiate direct communication with hospital administration and management.
- Pursue a more permanent and effective resolution.
- Ensure patient's well-being and provider's safety are upheld.

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Reflections

In this scenario, the most vulnerable person is the patient. Even though they are making advances toward the provider, they are still the person who the providers actions can hurt in a professional and legal sense; they have come to the hospital for care, so they are in a position of vulnerability. However, that doesn't mean the provider should sacrifice their own wellbeing or safety. This balance is made possible by the utilization of the healthcare team to provide continuous and optimal care as the provider steps into a more comfortable situation.

