Conflict With Patient: Physician and Patient Conflict Resolution

Amjad El Othmani
*Wayne State University*, gj5222@wayne.edu

Bethany Lyche
*Wayne State University*, hm8742@wayne.edu

Hafsah Umerani
*Wayne State University*, hk4779@wayne.edu

Issac Anderson
*Wayne State University*, dz5313@wayne.edu

Katie Clark
*Wayne State University*, hk8166@wayne.edu

*See next page for additional authors*

Follow this and additional works at: [https://digitalcommons.wayne.edu/pat_edu_proj](https://digitalcommons.wayne.edu/pat_edu_proj)

Part of the *Curriculum and Instruction Commons*, *Medical Education Commons*, and the *Public Health Commons*

**Recommended Citation**

El Othmani, Amjad; Lyche, Bethany; Umerani, Hafsah; Anderson, Issac; Clark, Katie; Navathe, Nikhil; and Salem, Ayman, "Conflict With Patient: Physician and Patient Conflict Resolution" (2024). *Patient Education Projects*. 794.

[https://digitalcommons.wayne.edu/pat_edu_proj/794](https://digitalcommons.wayne.edu/pat_edu_proj/794)

This Infographic is brought to you for free and open access by the Patient Education at DigitalCommons@WayneState. It has been accepted for inclusion in Patient Education Projects by an authorized administrator of DigitalCommons@WayneState.
Authors
Amjad El Othmani, Bethany Lyche, Hafsah Umerani, Issac Anderson, Katie Clark, Nikhil Navathe, and Ayman Salem

This infographic is available at DigitalCommons@WayneState: https://digitalcommons.wayne.edu/pat_edu_proj/794
Physician and Patient Conflict Resolution

Authors: Anderson, I., Clark, K., El Othmani, A., Lyche, B., Navathe, N., Umerani, H.

Learning Community Group: Orange 26
Professionalism
Conflict with Patient

A patient comes to the clinic and is examined by a physician who proposes treatment options that conflict with the patient’s religion and/or culture.

The physician should attempt to understand the patient’s point of view, all while adhering to medical ethics. Respecting patients’ cultural and religious preferences is integral to build trust between physicians and their patients. By discussing all the options with their patients, physicians might be able to collaboratively come up with treatment options that align with both their patients’ boundaries and ethical medical practice. This would ensure a balance between being culturally sensitive and executing appropriate medical decisions.

Wayne State University School of Medicine
Reflections

When a patient expresses their boundaries in respect to the medical care they wish to receive due to their religious and/or cultural practices, it is important that physicians adhere to their preferences. Although physicians are taught to proceed with certain medical choices throughout their academic careers, it is crucial that their patients’ identities and personal choices are taken into account when discussing choices. By respecting these personal choices, physicians might come up with alternative treatment options that, although not the standard, would lead to better comfort for their patients.