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**Conflict With Patient: Patient is Rude and Disrespectful**

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Patient is Rude and Disrespectful

Authors: Aaron, C; Dow, J; Jones, M; Monchamp, K; Rocha, I; Shetty, A.

Learning Community Group: Green 22
Patient is rude and disrespectful towards a member of the healthcare team (nurse).

- Check in with the nurse and see how they are doing
- Determine through conversation if nurse needs additional support/resources.
- 1 on 1 with patient to discuss their behavior, try and educate them on what they said/did was wrong.