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Conflict With Patient: Patient is Rude and Disrespectful

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Patient is Rude and Disrespectful

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Learning Community Group: Green 22



Professionalism Conflict with Patient

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Patient is rude and disrespectful towards a member of the healthcare team (nurse).

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- Check in with the nurse and see how they are doing
- Determine through conversation if nurse needs additional support/resources.
- 1 on 1 with patient to discuss their behavior, try and educate them on what they said/did was wrong.

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