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## Conflict With Patient: Racial Discrimination

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# Conflict with Patient

## Racial Discrimination

Authors: Kohavi, M.; Jafri, A.; Regan, B.; Kothari, Z.; Hanna, T.

Learning Community Group: Green 21



## Professionalism Conflict with Patient

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Patient is not willing to see a medical student due to their race.

Ask the patient what he meant by their comment to try and understand their perspective.

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Calmly explain that race has no impact on training or ability as a student.

Discuss the situation with an attending or professor for support.

Wayne State University School of Medicine



# Reflections

Despite our progress regarding racial discrimination, students and physicians still experience racist comments from their patients and further growth must be made as a community. Although the comment might come from a place of misunderstanding or lack of information, these comments create an unsafe environment and should be addressed. Using empathy and understanding, racially charged conflicts with patients can be de-escalated in a way that is informative and sensitive.

