Conflict With Administrators: Professionalism Conflict with Administrator

Jessica Long  
*Wayne State University*, hm5511@wayne.edu

Jovan Jande  
*Wayne State University*, ga7228@wayne.edu

Krishni Kumaresan  
*Wayne State University*, hn0050@wayne.edu

Mohammad Al-Hadidi  
*Wayne State University*, gn6591@wayne.edu

Molly Dahle  
*Wayne State University*, hk4743@wayne.edu

*See next page for additional authors*

Follow this and additional works at: [https://digitalcommons.wayne.edu/pat_edu_proj](https://digitalcommons.wayne.edu/pat_edu_proj)

Part of the Curriculum and Instruction Commons, Medical Education Commons, and the Public Health Commons

**Recommended Citation**

Long, Jessica; Jande, Jovan; Kumaresan, Krishni; Al-Hadidi, Mohammad; Dahle, Molly; Ruesch, Trevor; and Mohamad-Said, Wassim, "Conflict With Administrators: Professionalism Conflict with Administrator" (2024). *Patient Education Projects*. 763. 
[https://digitalcommons.wayne.edu/pat_edu_proj/763](https://digitalcommons.wayne.edu/pat_edu_proj/763)

This Infographic is brought to you for free and open access by the Patient Education at DigitalCommons@WayneState. It has been accepted for inclusion in Patient Education Projects by an authorized administrator of DigitalCommons@WayneState.
Authors
Jessica Long, Jovan Jande, Krishni Kumaresan, Mohammad Al-Hadidi, Molly Dahle, Trevor Ruesch, and Wassim Mohamad-Said

This infographic is available at DigitalCommons@WayneState: https://digitalcommons.wayne.edu/pat_edu_proj/763
Professionalism Conflict with Administrator

Authors: Al-Hadidi, M; Dahle, M; Jande, J; Kumaresan, K; Long, J; Reusch, T

Learning Community Group: Yellow 46
The administrator makes a lewd comment about another employee in front of you

1. Consult employee guidelines for reference on hospital policy pertaining to such jokes
2. Meet with peers and assess whether anyone else has experienced a similar situation with this, or another administrator
3. Speak with the administrator, if comfortable, and let them know why their comments were inappropriate
4. a) Have HR meet with the administrator to develop a plan to educate the administrator and prevent future comments from being made
4. b) This also ensure that should it happen again, there is record of this event
Dealing with conflict with an administrator is a difficult situation like dealing with most conflict, but it is complicated by potential hierarchies at play. It is important to deal with administrator based conflict in a way that is formalized and involves the correct parties to ensure both that the conflict is addressed, but also that you are protected from any retaliation by someone in a higher position than yourself. Similarly, it’s also important to approach conflict with a willingness to have a dialogue and a growth mindset, as this makes the other person involved in the conflict more likely to have the same. This increases the odds that the conflict is solved in a way that is amenable to both parties and prevents future conflict of the same variety.