

Patient Education Projects

Patient Education

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Conflict With Administrators: Conflict Resolution Approaching Admin

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Conflict Resolution

Approaching Admin

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Learning Community Group: Orange 26



Professionalism Conflict with Administrator

New policies for note submissions, which led to confusion for the physicians.

It is vital for administration to have clear communication with physicians, especially in matters that affect the physicians themselves or patient care. In this case, the physicians should approach the administrators who worked on this new rule and speak to them regarding clarity and timeliness in updates.

Wayne State University School of Medicine

S O L U T I O N

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Reflections

As students, we are often faced with challenges from the administration which can have severe consequences on our learning and overall experience as medical students. Clear communication is a two way path, and it is important for us as students to approach the faculty and administration in a respectful, professional manner to resolve any conflicts that may arise. This skill will serve us well in the future as we work with hospital or clinic administration to advocate for ourselves and our patients.

