

Patient Education Projects

Patient Education

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Conflict With Administrators: Inappropriate Commentary

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Conflict with Administrator

Inappropriate Commentary

Authors: Kohavi, M.; Jafri, A.; Regan, B.; Kothari, Z.; Hanna, T.

Learning Community Group: Green 21



Professionalism Conflict with Administrator

Administrator made an inappropriate comment about student's appearance.

Report the incident to an ethics board to see what policies are in place.

Discuss with advisor and administrator on what steps can be taken to create a more appropriate environment.

Reach out to peers for support.

Wayne State University School of Medicine



R O B L E M

Reflections

In the medical system, it is important to approach inappropriate commentary with a growth mindset, and use these uncomfortable situations as learning opportunities to help cultivate a supportive environment. Using empathy and proper communication tools, we are able to approach these comments calmly and respectfully. Through conflict resolution with administrators, we are able to address an issue without fear of any backlash that could arise with a situation involving an individual in a position of authority.

