

1-3-2024

## Conflict With Administrators: Administrator Makes an Insensitive Joke

Alexa Bernard

Wayne State University, hm6747@wayne.edu

Elli Johnson

Wayne State University, hm1035@wayne.edu

Jackson Ferris

Wayne State University, hn2048@wayne.edu

Jose Lopez

Wayne State University, gl7345@wayne.edu

Susan Hartzell

Wayne State University, fz8442@wayne.edu

*See next page for additional authors*

Follow this and additional works at: [https://digitalcommons.wayne.edu/pat\\_edu\\_proj](https://digitalcommons.wayne.edu/pat_edu_proj)



Part of the [Curriculum and Instruction Commons](#), [Medical Education Commons](#), and the [Public Health Commons](#)

---

### Recommended Citation

Bernard, Alexa; Johnson, Elli; Ferris, Jackson; Lopez, Jose; Hartzell, Susan; Schiff, Theodore; and Fatima, Amanah, "Conflict With Administrators: Administrator Makes an Insensitive Joke" (2024). *Patient Education Projects*. 728.

[https://digitalcommons.wayne.edu/pat\\_edu\\_proj/728](https://digitalcommons.wayne.edu/pat_edu_proj/728)

This Infographic is brought to you for free and open access by the Patient Education at DigitalCommons@WayneState. It has been accepted for inclusion in Patient Education Projects by an authorized administrator of DigitalCommons@WayneState.

---

**Authors**

Alexa Bernard, Elli Johnson, Jackson Ferris, Jose Lopez, Susan Hartzell, Theodore Schiff, and Amanah Fatima

# Administrator Makes an Insensitive Joke

Authors: Lopez, J., Johnson, E., Bernard, A., Hartzell, S., Schiff, T.,  
Ferris, J

Learning Community Group: Brown 11



## Professionalism Conflict with Administrator

P  
R  
O  
B  
L  
E  
M

Administrator makes an insensitive joke.

S  
O  
L  
U  
T  
I  
O  
N  
S

1. Ask them to explain why the joke is funny, this brings attention to the situation and highlights how there may be some underlying issues with what they have said.
2. Express your concern about the implications of the joke and how this could have a negative effect on the culture of the work environment.
3. Explain how jokes like that can have negative effects on patients who are already in a vulnerable position, and how extra steps should be taken to avoid further mistrust.
4. After the having the conversation, the incident should reported to a higher authority so further action can be taken if needed

Wayne State University School of Medicine



# Reflections

A growth mindset is imperative to professional identity formation. Even when faced with difficult or uncomfortable situations these can be used as opportunities for learning. In a situation involving an administrator it can be even more challenging to voice a concern due to the power dynamics at play. However, it is just as important, if not more, to hold admin accountable as it is to hold one's peers and yourself.

When wearing the white coat you have an additional responsibility to be an advocate for not only yourself but for others. If an administrator makes an insensitive comment, you have the responsibility to address that and make the environment one that is inclusive and free of judgement.

