

Patient Education Projects

Patient Education

1-3-2024

Conflict With Administrators: Excused Absence Policy

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Recommended Citation

Frei, Ashley; Bear, Cameron; Zydeck, Grant; Hassen, Justin; Meyer, Madison; Gudi, Mithil; and Fatima, Amanah, "Conflict With Administrators: Excused Absence Policy" (2024). Patient Education Projects. 724. https://digitalcommons.wayne.edu/pat_edu_proj/724

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Excused Absence Policy

Authors: Frei, Ashley., Zydeck, Grant., Gudi, Mithil., Bear, Cameron., Hassen, Justin., Meyer, Madison.

Learning Community Group: Brown 7



Professionalism Conflict with Administrator

Student wants excused absence for grandparent's 90th birthday

Student:

- Understand the excused absence criteria in the syllabus
- Provide ample warning and information regarding event
- Make up required work

Administrator:

- be understanding that there are important life events outside of medical school
- Adhere to syllabus in good faith, but understand they are just guidelines

Wayne State University School of Medicine



R O B L E M

S O L U T I O

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Reflections

As future physicians, it is necessary to recognize that healthcare is a system that involves not only the clinical care team and patients but also academic and clinical administration. Maintaining professionalism in every interaction, no matter the title of the individual is imperative to facilitating a productive and comfortable environment. Ultimately, working together is necessary to achieve the goal of training innovative, empathetic physicians to provide excellent patient service.

The white coat is a reflection of the years of training a physician must complete. These years require hard work and sacrifice as well as self-care. The students and administration collaborate together to achieve this balance. This requires maintaining reason and integrity, employing good communication, and respecting each others' needs and wants.

