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# Keeping the Channel Open: Building a Problem Reporting Tool

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# Keeping the Channel Open: Building a Problem Reporting Tool

Cole Hudson  
Wayne State University

# Problem

No way to report issues internally or externally.

## Contact



Name

Email

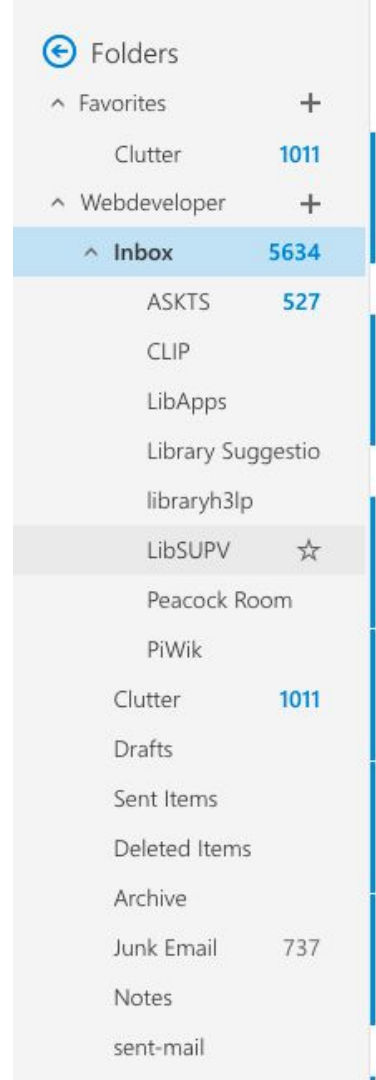
Message

I'm not a robot



Send Message

This didn't work





MARTEL, FRANK X. DETROIT FEDERATION OF LABOR. WITH RICHARD W. READING. WITH MAYOR EDW. J. JEFFRIES. DIED 8/29/55



- Report a Problem?
- Permission Request



Open Image in Viewer



Open Image in Viewer

MARTEL, FRANK X. DETROIT  
FEDERATION OF LABOR. WITH  
RICHARD W. READING. WITH MAYOR  
EDW. J. JEFFRIES. DIED 8/29/55



 Report a Problem?

 Permission Request

Name

Enter your name

Email


Enter your email

Message

Your message

Send Message

### User-Reported Problem Objects



wayne:Divineso1807b21239915


**Divine songs; attempted in easy language: for the use of children. Ornamented with cuts**

—

name: Graham  
email:

message: File numbering starts at 002, does not display quite right in this front-end view.

[Add to Workspace](#) [Remove](#) [Reply](#)



wayne:vmc19699

**Aerial; Illinois; Cities; Chicago; Downtown.**

—

name: Graham  
email:

message: If you zoom in quite a ways, you can see that the negative was scanned horizontally flipped

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wayne:DSJv4i14DSJ19990221

**The Detroit Sunday Journal:: February 21-27, 1999**

—

name: Graham  
email:

message: Repeat of another issue - this is the WRONG one.

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wayne:vmc50178\_3


**Scripps Children . With collie they gave Mrs. Coolidge.**

—

name: Cindy Dorsten  
email: Cmdorsten@hotmail.com

message: Wrong photo with description. Diana of Wildwood (later named Calamity Jane) was a white Collie or Sheltie. The dog shown is a West Highland White Terrier.

[Add to Workspace](#) [Remove](#) [Reply](#)



wayne:vmc1017\_5


**Riots; Detroit; Livernois-Fenkell Area.**

—

name: Rex Donahey  
email: REX.DONAHEY@CONCRETE.ORG

message: Were there riots in 1975? Where is the crowd. The photo shows a burning Oldsmobile with a Vega in the background. Both cars were produced in the mid-70s.

[Add to Workspace](#) [Remove](#) [Reply](#)



wayne:JoanofAr1907b20266364


**Joan of Arc**

—

name: Graham  
email:

message: Numbering for pages is off - important to a book like this where images span multiple pages

[Add to Workspace](#) [Remove](#) [Reply](#)



wayne:vmc17583


**Detroit Renaissance Center . Constuction . the date 1975, 1974, 1977**

—

name: Bart Bealmeair  
email: at8082@wayne.edu

message: Photo doesn't load. Also, "construction" is misspelled.

[Add to Workspace](#) [Remove](#) [Reply](#)



wayne:vmc9039

**Michigan; Cities; Mt. Clemens and Plymouth.**

—

name: Don Batkins  
email: donbatkins@myfairpoint.net

message: Wayne:vmc9039 1. This image is not Mt. Clemens, MI It is Plymouth, MI 2. The bottom of the image is out of focus in Firefox.

[Add to Workspace](#) [Remove](#) [Reply](#)





wayne:CFAIEB01e788

**Packard administration building, early 1900s, several Packards lining the street in front of building**

—  
name: Michael Smith

email: MGSmith.usa@gmail.com

message: This photo cannot possibly be from 1905 as the buildings pictures were not completed until after 1909.

Add to Workspace

Remove

Reply

New message to Michael

To

MGSmith.usa@gmail.cc

From

Enter your email address

Message

Your message

Send Message



wayne:vmc15330

## **Detroit; Downtown; Aerials. looking east from Cobo Hall.**

—

name: Michael Meredith

email: kc8ttv@gmail.com

message: Image is inverted. Looking at backside of image. What's on left, is really on the right and vice versa. Flip image over.

Add to Workspace

Remove

Reply

# Lesson Learned

Don't underestimate the public's interest in clicking a button and filling out a form.

# Thank You!

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Digital Publishing Librarian

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