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WSULS 2004 Annual Report

Wayne State University Library System

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DEAN'S MESSAGE



Last year, I introduced the concept of the CHANGED (client-centered, humane, accountable, necessary, growing and learning, exceeds expectations and dependable) organization at the Wayne State University Library System. Over the past year, we have evolved further into an organization that continues to make advances and improvements in our services to keep up with current trends, and to make information accessible to all of our diverse users. Building on this momentum, we continue to add value to our services by focusing on areas that we will develop through the 2005 capital campaign.

It is the goal of the Library System to share the vision of the University by seeking to strengthen the urban experience at Wayne State. For the Library System, this means enhancing the services we provide so that our students, faculty and community can depend on excellent resources, which are available when and where they need them. It is our goal to become their "Google" and to be the first and last place that they need look for the information they need.

This year the University is launching its first ever Capital Campaign and will raise \$500 million to enhance curriculum, increase the number of scholarships offered, support new construction and renovation and increase the number of endowed chairs and professorships. As part of the University's campaign, the Library System will raise \$11.5 million of this goal in order to expand services and facilities for our users. We will focus on three key areas:

M E S S A G E

- **\$5 million in Endowments for the Collections:** Over the past 20 years, inflation has caused rising costs for materials, especially journals. While we still continue to purchase print, we are focusing on developing our digital materials to allow better access to all of our resources. We now subscribe to over 23,000 electronic books and nearly 10,000 electronic journals and databases. The money that we raise in the campaign will supplement what the University gives us. The University continues to generously support us but can no longer meet the escalating costs of the collections.
- **\$5 million Purdy/Kresge Renovation:** In order to create a library for upper classmen and graduate students that complements the extremely popular David Adamany Undergraduate Library, we have worked closely with architects to suggest a renovation plan for a new Purdy/Kresge Library. The current building is over 50 years old and has never been renovated. Renovations would allow us to provide more usable space for patrons and update the space technologically. Renovations will also provide storage capacity for the library well into the future, using an automated storage system. The renovation will create excellent spaces for clients to interact with the resources and each other.
- **\$1.5 million for the Library and Information Science Program Endowed Chair for Librarianship for the 21st Century:** The American Library Association Recruitment and Retirement Survey identified a lack of degreed librarians. There is a particular shortage in technical areas, and positions requiring technical skills. It is also difficult to recruit diverse candidates for these positions. As one of only two accredited library schools in Michigan, we need to ensure that we educate and prepare librarians for employers with digital skills. An endowed chair will attract faculty who are skilled specifically in the issues around digital librarianship. With the assistance of a \$743,286 grant from the Institute of Museum and Library Services grant, the LIS Program will seek to recruit minority candidates from the Detroit metropolitan area to fill this need.

Sandra B. Yee



ACCESS

LIBRARY SYSTEM ROLLS OUT NEW LIBRARY CATALOG

In August, Wayne State library users began finding more ways to discover information and interact with the library using the new library catalog elibrary.lib.wayne.edu. Accessible through a Web browser, the new catalog is fully integrated with the Internet, and allows users to find library resources from any computer with an Internet connection.

The catalog has new searching features that make finding information efficient including powerful keyword searches that give users better results; the ability to limit users' searches to specific libraries, collections and formats; and a service called "My Library" that users can customize to save their searches from session to session.

In addition to the new search tools, the system features an improved, user-friendly interface that makes locating information easier. Search results also feature new content enhancements such as images of book covers and links to book reviews or the table of contents.

GO WILD AT THE LIBRARY SYSTEM

In July, users began "Going Wild" at the libraries! Wayne Interlibrary Loan and Document Delivery (WILD), a new electronic transaction system, replaced various electronic forms and largely paper-based record-keeping systems in all three sites being automated: Neef Law Library Interlibrary Loan and Document Delivery Services, Shiffman Medical Library Document Services and the WILD Office in the Purdy-Kresge Library.

WILD links replaced previously automated Interlibrary Loan (ILL) forms on the Library System's Web site. Users fill out a brief registration form the first time they access the new system, which allows them to store their contact information and preferences securely, process requests without paper forms, receive notification and delivery of materials electronically.

“The new catalog has searching features to make locating information easier”

EVENTS

THE IMPACT OF THE USA PATRIOT ACT ON THE UNIVERSITY

The Library System, the Detroit-based law firm Miller, Canfield, Paddock and Stone, P.L.C. and Phi Beta Kappa collaborated to present "The Impact of the USA Patriot Act on the University," last September at the David Adamany Undergraduate Library. The PATRIOT Act, signed into law in 2001, introduced numerous legislative changes to intercept and obstruct terrorism. At the same time, it significantly increased the surveillance and investigative powers of law enforcement agencies in the United States.

The symposium presented an objective discussion on the influence of the Patriot Act on the academic world and looked for the fine balance needed to advance both academic freedom and national security. A distinguished panel of guest speakers including: Kary Moss, director of the American Civil Liberties Union, Michigan Chapter; Robert Sedler, Wayne State Law professor; and Craig Morford, United States Attorney for the Eastern District of Michigan; discussed national security and academic freedom at this event.

IN CIRCULATION: THE ARTS AND COMMUNICATION

The Library System and Wayne State University's College of Fine, Performing and Communication Arts collaborated in the creation of a series of short lecture/performances or demonstrations titled, In Circulation: The Arts and Communication. The programs contain an educational component that contributes to the vibrancy of the on-campus student experience at Wayne State. This exciting series is made up of short, 30 to 60-minute programs and features topics such as "No Feare Shakespeare," a 21st Century rendition of Romeo and Juliet; and "Heat in December-- Jazz Trio," a combination spicy bluegrass and hot jazz performance with a question and answer session. The series will continue through 2005.



SERVICE AND COLLABORATION

ASSOCIATE DEAN APPOINTED



In December, Jeff Trzeciak, former director of Wayne State's Library Computing and Media Services, was named associate dean of the Library System.

Trzeciak brings more than 18 years of library experience to the Library System from Dayton and Montgomery Public Library, Wright State University Libraries and, most recently, the Wayne State University Library System, where he served as assistant director of Systems, and director of Library Computing and Media Services.

After receiving a BS in Secondary Education from the University of Dayton, and a MLIS from Indiana University, Trzeciak began working in systems training support and worked his way up through various library administrative positions, establishing a record of collaboration with libraries, museums and archives. During his tenure at Wayne's Library System, Trzeciak spearheaded several successful grant proposals including three Institute of Museum and Library Services grants valued at over \$1 million. He was also named one of the 2004 "Movers and Shakers" by the Library Journal.

"Jeff Trzeciak brings a unique ability to translate the vision of our dynamic library system into reality. He has demonstrated an excellent understanding of the part that digital materials play in today's information resources as well as a deep appreciation of our historical materials and print collections," said Dean Sandra Yee.

MATHEMATICS, LIBRARY SYSTEM LAUNCH MATH EMPORIUM



The Library System, in collaboration with the Department of Mathematics, was one of 20 institutions selected from a national pool of candidates by the Center for Academic Transformation to participate in its program of course redesign. Starting in fall 2004, all students entering WSU who were required to take Math 0993, Beginning Algebra, did so in the "Math Emporium," a 100-seat computer lab in the basement of the Science and Engineering Library. The computers are loaded with MyMathLab software, which provides interactive text materials, video lectures, practice exercises, quizzes and tests for students to use in place of pencil and paper.

COLLABORATION

“*State-of-the-art technology
in a comfortable, inviting setting
to foster creativity and learning*”



LIBRARY SYSTEM CUTS RIBBON ON TECHNOLOGY RESOURCE CENTER

The Wayne State University Library System, in collaboration with the Office for Teaching and Learning, the Computing and Information Technology department and the Provost, hosted a ribbon-cutting ceremony in September to celebrate the ground breaking of the Technology Resource Center (TRC). The ceremony featured remarks from Dean Sandra Yee, Provost Nancy Barrett and John Camp, Chief Information Officer, who shared in cutting the ribbon on the proposed TRC site. Afterward, guests took a self-guided tour through the “construction zone,” where interactive stations simulated the activities that will be in place when the TRC opens.

Upon its grand opening, the TRC will serve Wayne State faculty, graduate students, instructional technologists, designers and others who seek to use technology effectively in support of user-centered instruction. In response to recommendations by the Provost’s “Committee for Improving Instructional Technology Services,” the TRC will offer state-of-the-art technology in a comfortable, inviting setting with a 30-computer training lab, eight “faculty innovation stations,” software and peripherals for creating digital instructional materials, audio-video editing suites for copying and creating digital media and other tools to facilitate the use of technology in teaching.



DIGITAL LIBRARY INITIATIVES

LAW LIBRARY MICROFORM CONSORTIUM GOES DIGITAL

In 1976, Donald Gordon, dean of the Wayne State Law School, Law Library Director Georgia A. Clark and Jerome Dupont, director of the University of Hawaii Law Library formed the Law Library Microform Consortium (LLMC) with gift funds from the Detroit and Honolulu legal communities. LLMC was formed for the purpose of filming important legal materials from around the world in order to preserve and make them available to law libraries. Since 1976, it has expanded from 35 charter members to over 900 libraries in 22 countries. To date, the Consortium has produced over 22,800,000 microfiche and over 103,000 volumes.

In 2003, LLMC evolved into LLMC-Digital and last year began scanning the microfiche collection with the intent of creating digital images to be delivered to subscribers and their users via the Internet. In one year, LLMC advanced from a costly conversion from microfiche to digital, to the more cost effective method of scanning directly from print. This collection development goal has enabled libraries to build collections that in previous years would have been impossible since many older materials are out of print or no longer available.

HERMAN MILLER CONSORTIUM COLLECTION

Last year, the Library System partnered with The Henry Ford to host the Herman Miller Consortium Collection, a historic product collection originally accumulated as part of Herman Miller's corporate archives in Zeeland, Michigan. This collection of significant Herman Miller Furniture is now shared by 13 art and historical museums around the United States, which form the Herman Miller Consortium.

The database provides Web access to descriptive records of the furniture collectively held by the 13 consortium members. As the lead institution in the consortium, The Henry Ford maintains the shared database of the consortium holdings while the Library System hosts and maintains the publicly accessible, searchable, online database and provides ongoing technical support to the project. This project was funded by Herman Miller, Inc.



COMPUTING

COMPUTING



ADAPTIVE TECHNOLOGY WORKSTATIONS

The Wayne State University Library System is now offering the use of Adaptive Technology Workstations to users with disabilities. With special software and hardware designed to assist individuals with visual, auditory, physical and learning disabilities, each library in the Library System, including the Oakland Library Services Center, has facilities for those in need. Some of the technologies available at the Adaptive Tech Workstations include enlarged keyboards to enable users with physical, visual or cognitive disabilities, mini keyboards for individuals with limited range of motion, screen magnification software, WordQ software, which reads text aloud and "Dragon Naturally Speaking" software for operating the computer by voice.

WIRELESS@WAYNE

Students no longer have to worry about carrying around network cables or finding a jack to plug their laptop computers into with the availability of Wireless@Wayne Internet access in all five of the Wayne State University Libraries, in cooperation with Computing and Information Technology and the Omnibus Technology Fund.

Wireless@Wayne is a network of access points available throughout the campus exclusively for Wayne State students, faculty and staff. Wayne's campus network and the Internet is accessible without any plug-in connections at these points.



“Wireless access in all five of the University libraries”



GRANTS

EDUCATING THE 21ST CENTURY LIBRARIAN IMLS LEADERSHIP GRANT

For three years running, Wayne State University was one of 26 institutions selected to receive the 2004 "Recruiting and Educating Librarians for the 21st Century" grant from the Institute of Museum and Library Services (IMLS).

The Wayne State Library System will receive \$743,286 over a three-year period to recruit and train librarians in the field of "digital librarianship." Candidates will be chosen from traditionally under represented groups (African-Americans, Asian-Americans, Hispanic-Americans, Arab-Americans, etc).

Wayne will partner with Michigan State University libraries, Detroit Historical Museums, the Detroit Public Library and the Reuther Archives to recruit and educate new librarians to specialize in digital projects. The partners on the project will provide a match of \$199,341 in staffing and tuition waivers. Twenty individuals from underrepresented groups will be given financial aid to attend the Wayne State University Library and Information Science (LIS) Program. Senior librarians will mentor the recruits in the fields of systems, digital project development, metadata, digital archives and museum management.

During the first year of the grant the LIS program will recruit future librarians. During the second and third years, the students will attend classes and will work part-time at the Wayne State libraries, the Michigan State University libraries, the Detroit Historical Museum, the Detroit Public Library and the Reuther Archives. Upon completion of the program, the students will have experience working on digital projects at an academic institution, a public library, an archive and a museum.

URBAN HEALTH PARTNERS

Shiffman Medical Library received national recognition and continued support for its outreach initiatives seeking to apply information services to reduce health disparities. Urban Health Partners (UHP) received a second phase of funding from the National Library of Medicine to continue to deliver library and information services to public health professionals without access to a medical library and serving at-risk communities in Southeastern Michigan. Through UHP's collaboration with community-based organizations that provide health services to Arab Americans, the need was identified for increased access to quality and culturally meaningful health information in Arabic. Based on programs including UHP, Detroit Community AIDS Library and its manual of local HIV/AIDS information and resources, the National Library of Medicine awarded the Shiffman Medical Library with the responsibility for building, in collaboration with organizations throughout the state, a database of local and statewide health services information for Michigan residents that will be connected to the nation's premier consumer health information resource, Medline Plus.



STATISTICS

STATISTICS

COLLECTIONS

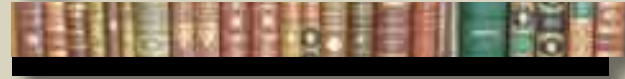
2003

2004

Number of Electronic Books 23,717 23,727



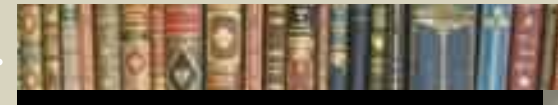
Total Circulations 290,053 298,095



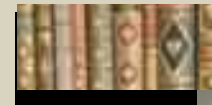
Film and Video 25,611 26,643



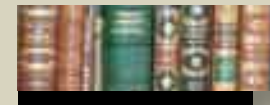
Volumes Held, End of Year 3,323,580 3,348,242



Visits 2,228,220 2,625,566



Page hits 7,153,815 7,175,507



2003



2004



SPOTLIGHT

DONOR SPOTLIGHT

NORMAN MCRAE DONATION SUPPORTS AFRICAN-AMERICAN HISTORY COLLECTION

Dr. Norman McRae, a Wayne State alumnus, presented the Library System with a large portion of his personal library, consisting of 3,720 volumes to augment holdings in the Arthur L. Johnson African American History Collection and an additional 2500 volumes for our general collection. Dr. McRae served the Detroit Public Schools for many years as Director of Social Studies and was a member of the Detroit Historical Commission as well as an adjunct professor in the history department at Wayne State. He and his wife, Dr. Shirley McRae, wrote "Detroit: The First City of the Midwest" for the tri-centennial observance. They also collaborated with Wayne State alumnus and artist, Carl Owens, to produce a series of biographies and pictures called "Strong Men and Women: Excellence in Leadership." Other notable projects of Dr. McRae include co-authoring the American history textbook, "The United States and its People" and writing "Negroes in Michigan During the Civil War."

THE IRWIN T. AND SHIRLEY HOLTZMAN SPECIAL COLLECTION IN AMERICAN AND ENGLISH CONTEMPORARY LITERATURE

Internationally known book collector, Irwin T. Holtzman, and his wife, Shirley, honored the Wayne State University Library System with a substantive collection including the works of well-known contemporary authors such as T. Coraghessan Boyle, Larry Brown, Rita Dove, Charles Johnson, W. P. Kinsella, Richard Powers, Thomas Pynchon and many others. The Irwin T. And Shirley Holtzman Special Collection in American and English Contemporary Literature is now located in the Special Collections Room on the third floor of the David Adamany Undergraduate Library. The Holtzmans are generous benefactors of libraries and their collections can be found both nationally and internationally in institutions such as the New York Public Library, the Hoover Institution Archives at Stanford University, the University of Michigan, the British Library at St. Pancras, the National & Hebrew University Library in Jerusalem, the Detroit Public Library and M.I. Rudomino All-Russia State Library for Foreign Literature in Moscow. The Holtzman gift was given specifically to form a cooperative arrangement between the Wayne State University Library System and the Detroit Public Library System.

CUNNINGHAM GIFT-IN-KIND BRINGS ADDITIONAL RESOURCES TO THE LIBRARY SYSTEM

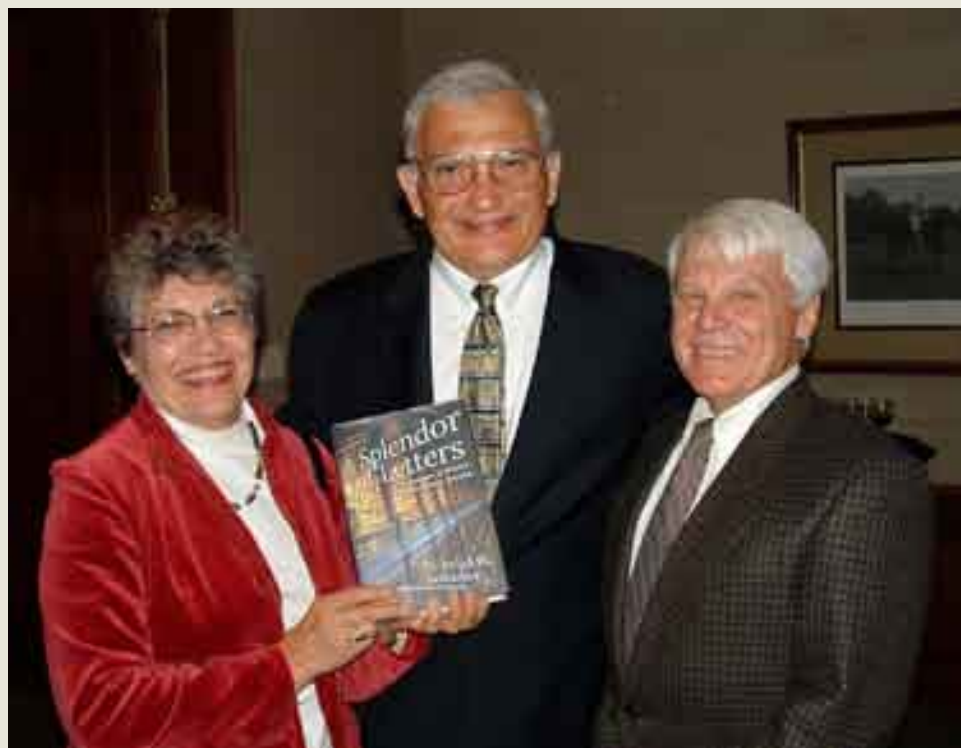
Mr. William J. Cunningham and his wife Joyce gave the Library System a gift in memory of Mr. Cunningham's brother, Robert, who passed away last year in New York City at the age of eighty-five. Mr. Robert Cunningham, a one-time student in the College of Fine, Performing and Communication Arts at Wayne State, had an interesting life that included time as a military photographer, an actor in Hollywood movies and a world traveler. Mr. Cunningham primarily collected books that related to his love of the theater and acting. This collection of 101 items includes such titles as:

- | | | | | | |
|-----------------------|----------------------------------|------|----------------------|---|------|
| • Robertson, William. | Robertson's America. London. 4v. | 1800 | • Pennant, Thomas | A Tour of Scotland & Voyage to the Hebrides | 1776 |
| • Rycaut, P. | Lives of the Popes | 1688 | • Primaudaye, Pierre | The French Academie. London. | 1618 |

MEMORIAM

IN MEMORIAM

The Library System lost a good friend and volunteer when Hildegard Joseph lost her life in a traffic accident in Florida on February 2, 2005. The Josephs had been visiting with friends in advance of the Alumni Association group trip on the Queen Mary when the accident occurred. Hildegard will be remembered fondly by the staff of the Libraries and Library and Information Science Program. Her enthusiasm was absolutely infectious. Indeed it was impossible to be around Hildegard for any length of time without feeling invigorated. Her work with the Book-Author Series sponsored by the Library System and the University Press was a driving influence in the creation of this series of programs. Her generosity along with that of her husband Bernard for the Library and Information Science Program served to demonstrate her commitment to the future of her chosen profession. Dean Yee and the entire Library System staff extend our sincere sympathies to the Joseph family on the passing of our dear friend, Hildegard.



Pictured: Hildegard Joseph, Author Nicholas Basbanes and Bernard Joseph



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\$100,000-249,000

THE HERITAGE SOCIETY

Mr. Irwin T. and Shirley Hotzman

\$50,000-99,000

CORNERSTONE SOCIETY

James L. Cameron, Jr.

\$25,000-\$49,000

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\$500-\$999

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\$100- \$499

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Ms. Margo I. Zieske
Ms. Patricia Zoch

Every attempt has been made to ensure the accuracy of this list. We apologize for any errors or omissions. Please contact Barton Lessin at 313-577-4373 for corrections.